



# Looking forward.

The next 60 years

Annual Report 2015





Meals on Wheels SA President Leon Holmes AM, Rotary Club of Port Adelaide President Godfrey Evans and His Excellency the Honourable Hieu Van Le AO Governor of South Australia, Patron of Meals on Wheels SA with a certificate of appreciation for service to the Port Adelaide Branch every week since week 1!

### Patron

His Excellency the Honourable Hieu Van Le AO, Governor of South Australia

### Board Members

#### President

Mr L Holmes AM

#### Vice Presidents

Mrs M McKenzie  
Mr W Coomans  
Mr G Mattingly (to Oct 2014)

#### Honorary Treasurer

Mr J Hill

### Elected, Delegate and Co-opted Members who served on the Board of the Association in 2014-15

Mr T Bester  
Ms M Bouchee  
Mrs J Grieve  
Mr D Henderson  
Mr A Lipschinski  
Ms J Low  
Mrs C Monck  
Mrs S Mudge  
Assoc. Prof. R Penhall  
Mr J Raggatt  
Mrs H Richardson  
Mrs M Rowley  
Mr P Siebels  
Mr J Symonds

### Leadership Group

#### Chief Executive Officer

Mrs S Broer

#### General Manager Service Operations

Mrs J Bonnici

#### Manager Facilities & Food Services

Mr E Coronica

#### Manager Strategy & Communications

Mr PRJ Neal

#### Manager Corporate Services

Mr D Smith

### Professional Services

#### Auditors

HLB Mann Judd  
169 Fullarton Rd, Dulwich

#### Lawyers

Lynch Meyer  
190 Flinders St, Adelaide

#### Bankers

National Australia Bank  
48 Greenhill Rd, Wayville



# PRESIDENT'S REPORT

## LEON HOLMES AM



It is with great pleasure that I report on a highly successful and productive year for Meals on Wheels SA.

The celebration of our 60th anniversary was a highlight in the calendar. We reflected on our history and the foresight and vision of our founder, Miss Doris Taylor OBE, articulated brilliantly in her 1955 pamphlet which was reproduced for the occasion. It is truly amazing and a testament to the fundamental social service provided by Meals on Wheels SA that our volunteers have produced and delivered more than 47 million meals to countless South Australians over those six decades. The event was marked by special celebrations at the Port Adelaide Branch, moving current

affairs stories and volunteer thank you Movie Days in Adelaide and at key regional centres.

The Association's Patron, His Excellency Rear Admiral The Honourable Kevin Scarce AC CSC RANR, completed his seven year term as Governor of South Australia in early August. His Excellency was a marvellous Patron of our organisation and his support of our mission and recognition of the outstanding efforts of our volunteers was greatly appreciated.

The Board was delighted that, following a fine tradition, the incoming Governor, The Honourable Mr Hieu Van Le AO, generously accepted our invitation to be the Patron of our organisation. Mr and Mrs Le have charmed volunteers at several events this year by sharing their personal stories and learning more about the people who keep our wheels moving.

Over the past year, the Board has maintained its strong focus on a sound strategic direction for MoWSA. It is very pleasing that the 2011-14 Strategic Plan achieved its objectives of improving the quality and flexibility of our delivered meal service, raised awareness of Meals on Wheels in the community, strengthened

support for volunteers and for our 88 Branch Committees in particular, and improved business processes and infrastructure to place us on a firm foundation to meet the challenges that now face us.

As I reported last year, our purpose has remained unchanged throughout our history.

Meals on Wheels SA supports members of the community to live independently through:

- the delivery of nourishing meals to maintain health and wellbeing;
- offering social contact; and
- recognising, responding and building people's capacity to meet nutritional and other needs that increase wellbeing.

In providing these services through our volunteer workforce we strengthen communities.

**Our 2015-20 Strategic Plan 'Looking Forward' identifies seven strategic goals that demonstrate the social outcomes that will be achieved by Meals on Wheels if we continue to effectively deliver on our purpose.**

### GOAL 1

MoWSA will work with communities and other service providers to improve access and develop the required services to provide nutritional support for new groups of people, especially those who are at risk.

### GOAL 2

MoWSA services will consistently provide a positive meal experience, delivering a nourishing meal, meeting high quality benchmarks and delivering customer satisfaction.

### GOAL 3

MoWSA will be responsive to the identified needs of present and future customer groups, offering an extended range of flexible meal options.

### GOAL 4

MoWSA will facilitate opportunities for increasing social interaction around meals and expanding the social networks of customers who are socially isolated.

### GOAL 5

MoWSA will establish strategic partnerships to develop new services that assist customers to develop skills and increase independence, particularly in the area of nutrition and food security.

### GOAL 6

MoWSA will develop reablement services that contribute to promoting independence and the ability for people to live longer at home.

### GOAL 7

MoWSA will work with stakeholders to develop and provide assistance to clients who require help to eat meals.

We analysed the operating context of MoWSA to identify the key strategic issues that may prevent us from achieving our goals. These include:

- Our operating environment is rapidly changing – highlighted by increasing customer expectations and funder requirements
- The need to consistently deliver a high quality product in all operational areas.
- The need to manage any real or perceived barriers to implementing organisational change and innovation.

Four themes have been identified that will address our strategic issues and help us in achieving our goals.

1. Establish a more sustainable and adaptive workplace and culture.
2. Expand the range of products and services on offer to provide more choice and flexibility for customers.
3. Provide services that are accessible and relevant to new customer groups.
4. Establish optimal meal production and distribution models.

The report from the CEO outlines activities undertaken this year in support of these objectives.

Clarity of purpose and vision has never been more important for Meals on Wheels SA, with the advent of significant reforms to government policy.

A broad suite of reforms is occurring within Commonwealth aged care funding and policy. These aim to support the independence of the growing numbers of older Australians through new approaches to service delivery and greater consumer choice and control in the way that services are provided.

Meals on Wheels SA receives more than \$2.6 million each year in

Commonwealth Government grant funding which helps reduce the amount that clients pay for their meals. Since 1985, we have received this government funding via the Home and Community Care (HACC) Program. From 1 July 2015, the HACC Program will cease and the government funding mechanism for MoWSA will be the Commonwealth Home Support Programme (CHSP). At the same time, the principles of consumer directed care will be applied in all Commonwealth funded Home Care Packages. This enables consumers to choose how the funds in their Home Care Package are spent, including the choice to purchase a delivered meal service from MoWSA within the package funds. By 2018, it is expected that the CHSP and Home Care Package Programmes will merge.

The policy and programme reforms will have an impact on the way that new clients access government subsidised Meals on Wheels services, and the rules that apply to MoWSA in delivering these services. There are also changing expectations regarding the amount that consumers contribute towards the cost of services.

In this regard, particular thanks goes to our CEO, Sharyn Broer who has invested considerable time and effort in influencing the design and implementation of the CHSP as an individual state and as a member of the Australian Meals on Wheels Association (AMOWA). Our objective has been to ensure that consumers continue to receive a timely, responsive and affordable delivered meal service. These efforts have been largely successful, particularly with regard to ill conceived proposed changes to meal pricing that have been wisely withdrawn by the Minister on the basis of our well-argued written submissions.

The national Association has been deeply involved in negotiations with the Commonwealth Government around the forthcoming aged care reforms. In addition, AMOWA has campaigned Federal and State politicians to highlight the extremely cost-effective preventive

health benefits of Meals on Wheels services. It costs Government more than \$1,250/day to care for a South Australian in hospital, and only \$2.56/day to support their wellbeing and independence through Meals on Wheels. Australian and international research shows that people who receive Meals on Wheels are less likely to attend hospital Emergency Departments, less likely to be admitted to hospital, more likely to go home sooner if they are admitted, and have better rates of recovery.

Preparations are well underway to address the operational implications of the reforms. Delayed publication of the CHSP Programme Manual has made it difficult to predict the resource impacts arising from changes to referral pathways and other business processes. Further centralisation of referral functions is also required to minimise demands on volunteers in regional areas.

It is critical that Meals on Wheels SA maintains a strong, reputable brand within our marketplace. The MoWSA Board has invested in a lower intensity continuation of our highly effective Awareness Campaign during 2014-15. This has helped maintain high levels of enquiry from potential clients and prospective volunteers, an excellent and enviable level of brand recognition, and the pleasing further development of positive brand associations. A more intense advertising campaign is planned for 2015-16 as a key investment in our future viability.

This year, CEO Sharyn Broer and I continued to represent MoWSA on the Australian Meals on Wheels Association (AMOWA) Board. MoWSA also performs the functions of the national Secretariat of AMOWA.

Every two years, AMOWA holds a National Conference to share the learning and innovation of Meals on Wheels services across Australia. MoWSA is convening the next National Conference, to be held in Adelaide in September 2015, and an exciting programme of speakers has





Volunteers turn up in unusual places to promote Meals on Wheels. Louise and Rosemary from Mitcham Branch, helped out at the *Celebration of the Motorcar* at Carrick Hill conducted by the Rotary Club of Adelaide, where MoWSA was a beneficiary.

been put together for what promises to be an excellent event.

There has also been a drive by all states to protect the brand, and particularly the name of Meals on Wheels, through a national trade mark application. As the national association, AMOWA was required to submit the application on behalf of all states. As a necessary precursor, MoWSA assigned its ownership of the Meals on Wheels SA trademark to AMOWA, and has been licensed by AMOWA for its continued use.

At the 2014 Annual General Meeting we farewelled long serving Vice President, Glenn Mattingly. The Board thanked Glenn for his tremendous contribution to Meals on Wheels SA for more than 20 years, as a member of the Findon Branch Committee and then of the Board. Glenn was well known for always having a joke handy, and for his devotion to our country hospital-based branches, especially as Chair of the Hospital-Based Branch Committee for many years. Bill Coomans was elected as the new Vice President.

The terms of Elected Members Mary Rowley and Mikki Bouchee were also completed at the AGM, and we greatly appreciate their membership of the Board. Outgoing Branch

Representatives Chris Monck and Heather Richardson were respectively elected to those vacancies. We welcomed back Shirley Mudge (Waikerie) as a Branch Representative, along with new Board member Allan Lipschinski (Whyalla).

During the year, Elected Member Terry Bester and Branch Representative Jim Raggatt (McLaren Vale), resigned their positions on the Board. I am very pleased that the Board identified two extremely capable and experienced members to fill the casual vacancies created – Mr Peter Siebels and Mrs Julie Low (Port Lincoln) respectively.

I thank all past and continuing Board members for their unstinting dedication to the good governance of our iconic organisation. Board members contribute countless voluntary hours to consider strategic issues, participate in and chair committees, and provide ad hoc advice to management.

MoWSA continues to be powered by the contribution of time made by our 8,150 active volunteers. Collectively, our volunteers and other suppliers prepare and plate up more than 3.5 tonnes of delicious meals, and our delivery teams cover a total of more than 5,000 km, every weekday! The voluntary contribution of labour totals

more than 500,000 hours every year, and is the single most important contributor to our affordable meal prices.

Throughout the year we continued to recognise and publicise our appreciation of these critical volunteer contributions during branch milestone events, our Annual Awardee afternoon, at Regional Workshops and through our public relations activities. I thank each and every one of you for your contribution and the part that you play in our continued success.

Our CEO, Sharyn Broer, deserves special thanks for her very professional leadership of MoWSA and also, as mentioned earlier, for her invaluable contribution to AMOWA. I also recognise and commend the work of the Leadership Group and staff. In many regards the past year has been a challenging one for the staff, as they have needed to focus on continuing to improve 'business as usual' whilst preparing for major changes in business processes arising from frequently opaque government reforms. As you will note in the remainder of this Annual Report, it has been an extremely successful year for Meals on Wheels SA on virtually any measure and this is the evidence of their endeavour.

# CHIEF EXECUTIVE OFFICER'S REPORT

## SHARYN BROER



2014-15 was an extremely busy and successful year for Meals on Wheels SA. Strong community awareness of who we are and what we do, and a reputation for excellent food and services, established a sound footing for Meals on Wheels SA in the context of aged and community service reforms outlined in the President's Report.

Over the course of the year some 9049 different South Australians made use of our service to remain safe, healthy and independent at home. The number of people who were helped by Meals on Wheels SA was stable at around 5,200 each fortnight.

Though we reduced our investment in television advertising we continued to see growth in the number of people referred for our services, with word of mouth recommendations growing through a varied menu, an increasing number of branches offering a choice of main course and the appetising presentation of meals.

On average we delivered 4,332 meals across the state each serving day, with many outer metropolitan branches busier than they had ever been before.

In 2014-15, 10% of all meals produced were delivered to clients as frozen meals, rather than hot and ready to eat. This reflects a growing capacity for Meals on Wheels SA to support our traditional customers who require greater flexibility in meal times, convenient meals for weekends and public holidays, or for when they are simply unable to be at home during our usual delivery times.

South Australia is late in experiencing this trend, which has been evident interstate and overseas for several years.

During the year we surveyed a representative sample of our customers with more in-depth questions about their wants and needs, supplementing the major understandings and attitudes study conducted 2 years ago. We asked about the number of courses, serving sizes, types of dishes and delivery times preferred, when the meal was delivered compared to when it was eaten, and whether the serving containers were easy to open. We asked clients to rate the appearance, tastiness, appetite appeal, smells and aromas, value for money and the importance of the meal per se compared to contact with volunteer deliverers.

Overall, our customers were very pleased with the meals and service provided. Whether the person's meal was produced by a hospital or other supplier, our Kent Town production facility, or cooked in a volunteer-staffed kitchen, there was a remarkably high and consistent level of satisfaction with and rating of the meals. Consistency in meals and delivery is precisely what most wanted, with a minority calling for a little more meal variation on occasion.

The service provided by Meals on Wheels SA clearly goes well beyond the provision of a value for money three course meal. For many customers, contact with the volunteers continued to be part and parcel of our service. Not surprisingly, this was more important for our oldest clients.

Our pilot research into the health outcomes for people receiving high energy and protein meals, when compared to standard Meals on Wheels meals or not receiving our service, concluded this year. The preliminary results showed that people who were at risk of malnutrition that received either type of Meals on Wheels meal were healthier than those who were nutritionally at risk but chose not to use Meals on

Wheels' services. Further analysis will be undertaken before any decisions are made about the benefits of continuing to offer an energy and protein enhanced meal in the Meals on Wheels SA product range.

We began exploring new ways to make mealtimes more of a social experience for clients. One exciting example is a social innovation project that started in Port Augusta during the year, called 'Enterprise Test Kitchen'. We partnered with The Australian Centre for Social Innovation and two locally based research entrepreneurs, using a grant from the SA government Office for the Ageing, to investigate different ways to help make mealtimes more of a social experience for Meals on Wheels clients in Port Augusta. The local branch committee enthusiastically embraced the project and, following consultations with local consumers, commenced options of a weekly shared lunch or afternoon tea. Some of the ideas tested in Port Augusta will be adopted in other communities in time.

We have continued to work closely with Country Health SA to improve the quality and variety of meals supplied to 35 branches in regional areas. We freely contributed all of the Meals on Wheels SA menus and recipes as a key resource for hospital kitchens as they implemented a major revision to menus for patients, residents and Meals on Wheels clients. The long-anticipated Memorandum of Understanding with Country Health SA to strengthen the quality and variety of meals for clients of hospital-based branches will be operational from October this year.

New and exciting meal supply arrangements have been implemented for the Copper Coast and Barossa Valley.

In September, the Moonta kitchen commenced preparation of meals for the Kadina and Wallaroo branches. A vehicle loaned by the local Holden dealership is used to transport meal delivery containers to collection points in each town. Consumers have been delighted with the improved meal quality and variety, with a second





Some of the team at our Kent Town Cook Chill Production Facility preparing and presenting some of our nourishing meals that are supplied to many clients each day.

choice of main course introduced concurrently. In late 2015, the Moonta kitchen will undergo a major refurbishment to accommodate the growth in meal supply from this branch to the region.

Country Health SA advised Meals on Wheels that it would no longer be able to supply meals to the Barossa Valley branch from the Angaston Hospital. Initial investigation of suitable properties to establish a fresh cook kitchen in the area was unsuccessful. Ultimately, a mutually beneficial arrangement was established whereby chilled meals produced at our Kent Town production facility are transported to the Tanunda Hospital for heating and packing – creating our first hospital-based cook chill branch!

The Kent Town facility experienced a marked increase in demand during the year. The facility produces all of the frozen, chilled and special dietary and texture modified meals for the branch network. It performs an essential risk management and business continuity function through immediate provision of meals for branches and some hospital kitchens that experience a utilities outage or other interruption. It

also produces the stock used in soups, second choice main courses and cold entrees for some branches.

Overall, there was a more than 25% increase in production activity at Kent Town this year, with the facility operating at full capacity in most weeks. A need for regular scheduling of deliveries from Kent Town to kitchens was identified, to assist volunteers with ordering and stock management. An additional vehicle was purchased to ensure that internal customer requirements could be met, along with addressing growth in production volumes.

We established systems to enable commercial sales of bulk food items produced at the Kent Town facility to improve the return on our assets. Proceeds from these sales will create a new source of income to help fund our services to the community, in the light of tightening government funding arrangements.

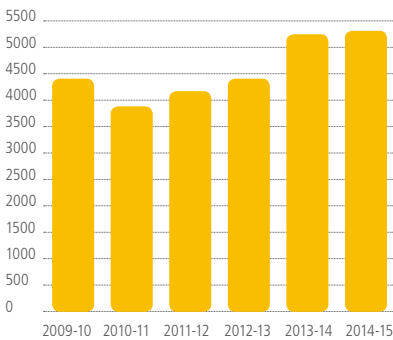
Over the next five years we expect many more changes in the way that older people are supported to live healthy, independent, active lives. Though a nourishing delivered meal,

social contact and a check that the person is 'safe and well' will always be at the heart of our services, we commenced exploring other ways that Meals on Wheels SA can support health and independence through nutrition and meal related activities. We recognise that many of these activities will need to be paid for in a different way and undertaken by people other than our traditional volunteers.

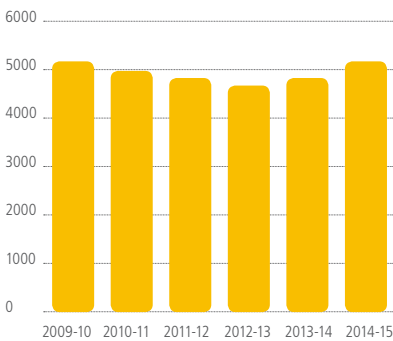
Our volunteers and branches continued to experience changes that directly link with the requirements within our government funding agreements and to legislation. Fortunately, in SA, our growing Branch Support Officer resources and our annual Regional Workshops and other meetings provide the opportunity to work with volunteers to plan and implement necessary changes in the smoothest possible manner.

Such changes included implementation of a catch up programme to ensure that current police checks are on record for all volunteers and actions to demonstrate that we are meeting our Work Health and Safety (WHS) obligations.

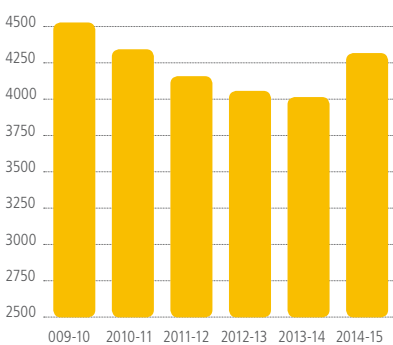
**Number of Clients Referred for Meal Services**



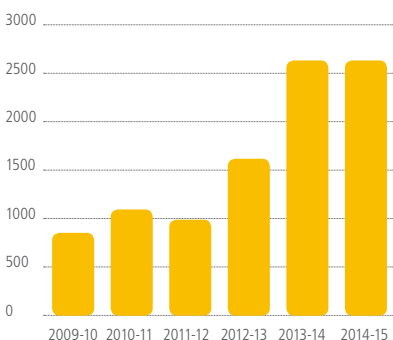
**Average Number of Active Clients Per Month**



**Average Meals Per Day**



**Volunteer Enquiries Per Year**



This year we sharpened our focus on safety for all workers involved in Meals on Wheels, whether in a voluntary or paid capacity. Our simple aim is that no one gets hurt in the process of organising, preparing or delivering meals. Fortunately we have relatively low rates of injuries, and relatively minor injuries when they do happen. Regardless of our record, there are now increased requirements to demonstrate that a safe workplace is provided and that all workers have been adequately inducted and trained. All Board members, managers, WHS Committee members and Branch Support Officers participated in training in the Meals on Wheels SA WHS Framework in February. The WHS Policy Manual has been published and implementation of actions commenced, with a focus on hazard identification and control, and incident reporting.

The WHS compliance obligations introduced a significant resource impost on Meals on Wheels SA, with two full time positions created to manage the implementation, branch support and administrative requirements, in addition to expertise contracted from external consultants.

Considerable progress was made on improved information systems that have been developed in partnership with branch volunteers and will be accessible from any internet-enabled computer. This facility will be accessible to all branches by the end of 2015, and we increased the number of people able to work alongside branch volunteers to learn the new system.

Overall, we experienced strong levels of enquiry from prospective volunteers despite more modest marketing efforts, though the results varied from region to region. Our enviable volunteer retention rate continued to improve.

At June 30, 96.8% of new volunteers remained active after 6 months whilst total active volunteer numbers stood at 8,166. Though this was lower than at the same time last year, much of the reduction was related to confirmation of resignations via a direct mail to all volunteers to explain our updated police check process.

We continued the gradual and systematic growth in the number of Branch Support Officers who provide direct support to branches. This enabled staff to take on some tasks that were new and onerous, or that were traditionally done by volunteers, in communities where volunteers preferred not to take on so much accountability and responsibility. Our kitchen teams were also supported by a part-time 'trainer' to help volunteers learn and refresh their skills and assist with procedural changes at branches.

During the year we said farewell to Executive Assistant Andrea Liddell. We welcomed Branch Support Officers Peter Davis and Anthony Medcalf, Kitchen Support Officer Nick Bicanic, Business Development Officer Andrew Osborn, Workforce Administrator Louise Retallack, and Work, Health & Safety Project Officer Tristan Smith.

I extend my thanks to all of our paid and voluntary workers, and in particular the hard working Branch Committees and Board, for all of your efforts in making Meals on Wheels the great success that it continues to be. No other Meals on Wheels service depends so much on volunteers to manage the daily preparation and delivery of meals and you do us great credit.

With our well considered strategic plan and the help of our workforce we will continue to look forward and be a vital, vibrant and much needed community organisation for many years to come.



## BRANCH MILESTONES



Port Adelaide, Norwood



Aldinga, Eudunda,  
Mannum, Modbury,  
Mount Barker, Peterborough,  
Tumby Bay, Wudinna



Edwardstown



Taillem Bend, Booleroo Centre



Gawler, Salisbury,  
Port Pirie



Stansbury



Clare, Murray Bridge,  
Jamestown



Millicent

## MEAL MILESTONES



Woodville



Campbelltown



Gawler



Stirling District



Moonta



Clare



Southern Yorke  
Peninsula



Hamley Bridge

## RECOGNITION OF OUR VOLUNTEERS

### Medal of the Order of Australia (OAM)

Marjory Gibson  
*Blackwood MoW*

### Premier's Certificate of Recognition for Outstanding Volunteer Service

Carmel Fairclough  
*Hindmarsh MoW*

June Swan  
*Henley & Grange MoW*

Joan Teagle  
*Mitcham MoW*

Edwardstown Rotary Club  
*Edwardstown MoW*

### Australia Day Council Citizen of the Year

Alan McLean  
*Renmark MoW*

Clinton Roberts  
*Stansbury MoW*

Graham Moulds  
*Ardrossan MoW*

Hywel Griffith  
*Mount Gambier MoW*

Marlene Van Den Ende  
*Peterborough MoW*

Mary Westlake  
*Wudinna MoW*

Maureen Bevan  
*Burra MoW*

Peter Slaven  
*Whyalla MoW*

Stephanie Smith  
*Modbury MoW*

Teresita Laucirica  
*Millicent MoW*

### Outstanding Community Group of the Year Award

Modbury MoW

### Marion Council Unsung Heroes Award

Jan Green  
Mary Burford  
Peter Burford  
Pam Boulden  
*Warradale MoW*

### Southern Suburbs Volunteer Service Award

Kate Manders  
*Aldinga MoW*  
Beverley Jackson  
*Happy Valley MoW*

### Mt Gambier Commonwealth Bank Certificate of Merit

Barry McBride  
*Mt Gambier MoW*

### The Mark Butler MP Volunteer Award

Cheryl Karnaitis  
Margaret George  
*Port Adelaide MoW*

### The Mark Butler Local Hero Award

Judy Hunter  
*Port Adelaide MoW*

# SERVICE AWARDS

## 60 YEARS

Rotary Club of Port Adelaide *Port Adelaide*

## 50 YEARS

Kriewaldt, Elizabeth *Salisbury*  
Rotary Club of Renmark *Renmark*  
Rotary Club of St Peters *Payneham*

## 45 YEARS

Kleemann, Desma *Waikerie*

## 40 YEARS

Baker, Dawn *Port Augusta*  
Baumann, Lorna *Eudunda*  
Capon, Barbara *Blackwood*  
Carter, Jean *Stirling*  
Dalby, Elaine Marie *Salisbury*  
Dallow, Ruth *Modbury*  
Doley, Helen *Mitcham*  
Dutschke, Val *Salisbury*  
Egel, Bev *Willunga*  
Goedecke, Val *Eudunda*  
Haydon, Connie *Gilbert Valley*  
Hueppauff, Lorna *Salisbury*  
Jenke, Hazel *Eudunda*  
Kirk, Chris *Gilbert Valley*  
Liersch, Judith *Barossa Valley*  
MacTavish, Desma *Salisbury*  
Marshall, Betty *Eudunda*  
McGregor, Nan *Mount Gambier*  
Memen, Desmond (Des) *Port Pirie*  
Millard, Edna *Crystal Brook*  
Morcom, Maureen *Payneham*  
Noack, Barbara *Gilbert Valley*  
Rotary Club of Glenelg *Glenelg*  
Schmidtke, Ruth *Gilbert Valley*  
Schulz, Yvonne *Eudunda*  
Voight, Irene *Salisbury*  
Wade, Meinwen *Port Pirie*  
Wickes, Kay *Christies Beach*  
Foreman, Rhonda *Willunga*

## 35 YEARS

Arbon, Margaret *Laura & Districts*  
Bavington, Joan *Kadina*  
Blake, Gaynor *Laura & Districts*  
Bosisto, Chris *Meadows*  
Bowley, Coralie *Port Broughton*  
Bray, Pat *Gawler*  
Combe, Ruth *Laura & Districts*  
Crawford, Mavis *Laura & Districts*  
Durdin, Christine *Hamley Bridge*  
Fielke, Gladys *Yankalilla*  
Gibson, Julie *Clare*

Giles, Jean *Peterborough*  
Harvey, Carmel *Peterborough*  
Humphrys, Barbara *Hamley Bridge*  
Ireland, Maureen *Port Broughton*  
Ireland, Rachel *Port Broughton*  
Jarvis, Glen *Christies Beach/McLaren Vale*  
Kain, Josephine *Hamley Bridge*  
Koerber, Kay *Kadina*  
Kotz, Coralie *Snowtown*  
McCabe, Carmel *Hamley Bridge*  
Mutton, Dawn *Prospect*  
Pearson, Rosemary *Cummins*  
Rotary Club of West Lakes *Port Adelaide*  
Schmidt, Maureen *Laura & Districts*  
Siegele, Glenys *Barossa Valley*  
Thomas, Janet *Jamestown*  
Tily, Howard *Hamley Bridge*  
Varney, Margaret *Port Lincoln*  
Ware, Helen *Kapunda*  
Williams, Josephine *Streaky Bay*

## 30 YEARS

Blesing, Joyce *Yankalilla*  
Bolton, Shirley *Glenelg*  
Bottrill, Hazel *Meadows*  
Casey, Kaylene *Peterborough*  
Childs, Yegis "Ella" *Mount Gambier*  
Clarke, Valerie *Millicent*  
Clothier, Janny *Crystal Brook*  
Cummings, Kathleen *Jamestown*  
Dean, Judy *Renmark*  
DeLongville, Beverly *Salisbury*  
Downing, Betty *Meadows*  
French, Maureen *Gilbert Valley*  
Green, Pam *Tailem Bend*  
Griffin, Barbara *Clare*  
Gubbin, Betty *Yankalilla*  
Gurr, Joan *Findon*  
Hannaford, Anne *Naracoorte*  
Jones, Gwen *Booleeroo Centre*  
Kane, Barbara *Happy Valley*  
Kester, Joan *Naracoorte*  
Leak, Melva *Waikerie*  
Loffler, Beryl *Waikerie*  
Loftus, Ellen *Findon*  
Lucas, Margaret (Maggie) *Victor Harbor*  
March, Lesley *Meadows*  
McFarlane, Gwenda *Unley*  
McLeod, Jean *Crystal Brook*  
Mould, Carolyn "Georgie" *Gilbert Valley*  
O'Brien, Margaret *Port Lincoln*  
Page, Barbara *Laura & Districts*  
Pech, Rhonda *Laura & Districts*  
Samwell, Val *Crystal Brook*  
Stone, Helen *Salisbury*  
Taylor, Gerrie *Crystal Brook*  
Toholke, Mary *Jamestown*  
Vanderley, Lyn *Mount Gambier*  
Varney, Pamela *Walleroo*  
Wilson, Betty *Crystal Brook*

Window, Carol *Crystal Brook*  
Young, Ruth *Crystal Brook*

## 25 YEARS

Arbon, Brian *Port Lincoln*  
Barrett, Val *Salisbury*  
Bennett, Marlene *Balaklava*  
Bihun, Jadwiga *Salisbury*  
Bockmann, Angela *Barossa Valley*  
Brown, Judith *Campbelltown*  
Burnard, Ursula *Meadows*  
Close, Sandra *Port Pirie*  
Collett, Julie *Mitcham*  
Combe, Robyn *Crystal Brook*  
Day, Terry *McLaren Vale*  
Dry, Deidre *Stansbury*  
Evans, Margaret *Gawler*  
Faulkner, Yvonne *Stansbury*  
Fiebig, Gay *Streaky Bay*  
Gepp, Meredith *Mount Barker*  
Goss, Lorraine *Two Wells*  
Green, Rose *Onkaparinga Valley*  
Hammond, Jeanette *Clare*  
Harrip, Miriam "Ann" *Gilbert Valley*  
Hawkes, Jill *Glenelg*  
Heatley, Heather *Happy Valley*  
Holman, Barbara *Wudinna*  
Hunt, Pat *Prospect*  
Hunter, Robyn *Whyalla*  
Kelly, Heather *Brighton*  
Kirkland, Irene *Unley*  
Koch, Margaret *Booleeroo Centre*  
Kramm, Lorraine *Meadows*  
Langston, Lorna *Port Pirie*  
Lawrence, June *Brighton*  
Mansfield, Natalie *Stirling*  
McIntosh, Wilma *Christies Beach*  
McPherson, Judy *Laura & Districts*  
Mezzino, Margaret *Port Pirie*  
Monaghan, Shirley *Stansbury*  
Nelligan, Joan *Cummins*  
Osborn, Rosemary *Port Lincoln*  
Palmer, Charmaine *Glenelg*  
Pike, Marie *Strathalbyn*  
Robinson, Eleanor *Port Pirie*  
Ronan, Gloria *Gawler*  
Rowley, June *Yankalilla*  
Scott, Kay *Willunga*  
Shanks, Maria *Millicent*  
Steed, Judith *Renmark*  
Stringer, Daphne *Port Broughton*  
Tow, Margaret *Gawler*  
Vowels, Alan *Warradale*  
Warman, Airini *Walleroo*  
Wormald, Dorothy *Gawler*

## 20 YEARS

Armstrong, Dawn *Strathalbyn*  
Boland, Dianne *Prospect*  
Bone, Howard *Edwardstown*  
Boston, Shirley *Christies Beach*  
Bridgwood, Elizabeth "Libby" *Prospect*  
Browne, Margaret *Glenelg*  
Carter, Joyce *Brighton*  
Casey, Jan *Mount Gambier*  
Challinger, Ann *Cummins*  
Church, Rosalie *Warradale*  
Craney, Carol *Whyalla*  
Creed, Wallace "Glyn" *Goolwa*  
Crossman, Daphne *Laura & Districts*  
Curtis, John *Crystal Brook*  
Daniel, Jane *Whyalla*  
Dark, Marlene (Jan) *Stirling*  
De Kam, Anita *Payneham*  
Della Zoppa, Nina *Waikerie*  
Donnelly, Anne *Burnside*  
Donohue, Marie *Happy Valley*  
Drew, David *Enfield*  
Dutschke, Pamela *Eudunda*  
Duval, Judith *Brighton*  
Edwards, Ken *Gawler*  
Eisen, Dora *Murray Bridge*  
Finlay-Smith, Sandy *Happy Valley*  
Goodfellow, Jennifer *Kapunda*  
Govan, Audrey *Edwardstown*  
Green, Gloria *Onkaparinga Valley*  
Gutsche, Sandra *S.Y.Peninsula*  
Haddow, Joan *S.Y.Peninsula*  
Hand, Glenda *Murray Bridge*  
Hansen, Jan *Campbelltown*  
Harslett, Lloyd *Stirling*  
Hart, Margaret *Edwardstown*  
Higgins, Janine *Laura & Districts*  
Holmes, Leon *Wayville*  
Holt, Susan *Osborne*  
Jackson, Beverley *Happy Valley*  
Kalleske, Clem *Northfield*  
Kalvas, Colette *Unley*  
Kelly, Josephine *Port Adelaide*  
Knight, Gwenthlian *Kadina*  
Kramm, Gordon *Mount Barker*  
Lewis, Debbie *Port Macdonnell*  
Lewis, Julie *Warradale*  
Loader, Lorraine *Happy Valley*  
Manders, Kathleen "Kate" *Aldinga*  
Manser, Nessie *Mount Gambier*  
McKenzie, Margaret *Norwood*  
Mieglich, Audrey *Onkaparinga*  
Mihaljevic, Lodewina "Ludi" *Cummins*  
Montgomerie, Pauline *Streaky Bay*  
Montgomery, Margaret *Naracoorte*  
Moraw, Rosa *Salisbury*  
Morris, Dulcie "Joy" *Murray Bridge*  
Nance, Elizabeth *Barossa Valley*  
Newman, Fran *Mitcham*  
Northcott, Susan *Stirling*

Oakley, Dianne *McLaren Vale*  
Oreb, Patricia *Unley*  
Pappas, Felicity *Findon*  
Pfeiffer, Jan *Strathalbyn*  
Polonis, Heidi (Wally) *Christies Beach*  
Polonis, Piotr *Christies Beach*  
Psaltis, Georgette *Campbelltown*  
Renney, Wilma *Willunga*  
Saltmarsh, Rowena *Boooleroo Centre*  
Sampson, Margaret *Wudinna*  
Sargent, Meredith *Laura & Districts*  
Sawyer, Ken *Crystal Brook*  
Schuster, Graham *Goolwa*  
Simcock, Shirley *Woodville*  
Slattery, Lee-Ann *Quorn*  
Smallacombe, Christine *Christies Beach*  
Sorensen, Carolyn *Laura & Districts*  
Soule, Joyce *Millicent*  
Souter, Kathryn "Kaye" *Brighton*  
Spry, Des *Glenelg*  
Stevens, Val *Murray Bridge*  
Stockman, Mary "Celine" *Burra*  
Strangways, Bev *Brighton*  
Strawbridge, Lee Anne *Snowtown*  
Temple, Loretta "Sue" *Stirling*  
Thompson, Kaye *S.Y.Penninsula*  
Tonissen, Allan *Salisbury*  
Tremellen, Maureen *Happy Valley*  
Turner, Carmel *Hindmarsh*  
Vlachos, Sandra *Edwardstown*  
Walsh, Margot *Barossa Valley*  
Walsh, Lynn *Mount Barker*  
Whiting, Julie *Snowtown*  
Wiese, Cornelia "Carole" *Christies Beach*  
Young, Ian *Payneham*  
Ziegler, Glenys *Waikerie*

## 15 YEARS

Alexander, Judy *Streaky Bay*  
Appleby, Joan *Balaklava*  
Bailey, Nan *Campbelltown*  
Baird, Barbara *Glenelg*  
Baker, Enid *Maitland*  
Baker, John *Maitland*  
Ballard, Helen *Tumby Bay*  
Bamford, Helen *Unley*  
Barnes, Beryl *Wallaroo*  
Baumann, Des *Eudunda*  
Beer, Lindsay *Ardrossan/Maitland*  
Beer, Lorraine *Maitland*  
Begg, Brian *Henley and Grange*  
Biddell, Coral *Port Broughton*  
Blewit, Doreen *Port Lincoln*  
Bourne, Di *Maitland*  
Bowyer, Beverley *Yankalilla*  
Boyes, Susan *Burra*  
Bray, Cynthia *West Torrens*  
Brown, Margaret "Meg" *Ardrossan*  
Brown, Vic *Ardrossan*  
Brown, Barbie *Maitland*  
Bruce, Norm *Kadina*  
Bruhn, Rilda *Maitland*  
Burke, Reta *Ardrossan*  
Busch, Noel *Campbelltown*  
Bussenshutt, Lyndall *Wallaroo*  
Butler, Anne *Maitland*  
Button, D'Arcy *Minlaton*  
Button, Sue *Port MacDonnell*  
Callery, Joan *Gilbert Valley*  
Cansdale, Chris *Willunga*  
Carrick, Margaret *Henley and Grange*  
Carroll, Donald "Bryce" *Stirling*  
Carroll, Margaret *Stirling*  
Chambers, Patricia *Millicent*  
Channon, Neill *Waikerie*  
Clapham, Kay *Henley and Grange*  
Colliver, David *Kadina*  
Colliver, Pauline *Quorn*  
Conley, Jan *Waikerie*  
Conway, Joan *Renmark*  
Cook, Lorraine *Ardrossan*  
Cook, Pam *Prospect*  
Cooke, Rosalie *Maitland*  
Craddock, David *Minlaton*  
Craker, Marion *Renmark*  
Cross, Jean *Maitland*  
Crowhurst, Elaine *Berri*  
Crowhurst, Sydney "Jim" *Berri*  
Crowhurst, Pam *Waikerie*  
Cryer, Trevor *Findon*  
Darley, Stan *Crystal Brook*  
Davey, Faye *Maitland*  
Davies, Val *Maitland*  
Deer, Kelly *Maitland*  
Deer, Wes *Maitland*  
Deer, Roma *Willunga*  
Dixon, Jill *Balaklava*  
Downs, Bernadette *Maitland*  
Dutschke, Linda *Maitland*  
Dutschke, Myrna *Maitland*  
Edwards, Christine *Brighton*  
Elliott, Rex *Victor Harbor*  
Erwin, John *West Torrens*  
Faulkner, Tom *Port Pirie*  
Fawcett, Morva *Glenelg*  
Ferguson, Anne *Maitland*  
Fidock, Pamela *Osborne*  
Flavel, Jan *Maitland*  
Forrest, Denise *Mannum*  
Fox-Heading, Anne *Blackwood*  
Francis, Kaye *Maitland*  
Franklin, Betty *Cowell*  
Freeman, Yvonne *Edwardstown*  
Geater-Johnson, Christine *Maitland*  
Gepp, Esther *Brighton*  
Gerschwitz, Judy *Maitland*  
Gill, Roseann *Happy Valley*  
Godfrey, Muriel "Micki" *Gawler*  
Gogel, Gertrude "Trudy" *Murray Bridge*  
Goodman, Kay *Salisbury*



## SERVICE AWARDS

Grace, Ian *Hallett Cove*  
Graham, Jan *Maitland*  
Gransbury, Trish *Barossa Valley*  
Gray, Cathy *Ardrossan*  
Greenslade, Jean *Maitland*  
Gregori, Vic *Glenelg*  
Greig, Helen *Crystal Brook*  
Griffits, Louis *Walleroo*  
Grubb, Val *Mount Gambier*  
Grund, Barbara *Northfield*  
Grund, Graham *Northfield*  
Gulliver, Jan *Victor Harbor*  
Hall, Gladys *Cummins*  
Handsaker, Ross *Blackwood*  
Hann, Laurene *Millicent*  
Harmer, Lionel *Ardrossan*  
Harmer, Pam *Ardrossan*  
Hart, Ian *Onkaparinga*  
Hastings, Mary "Marg" *Mount Gambier*  
Haynes, Arthur "John" *Clare*  
Healey, Keith *Prospect*  
Henderson, Edith *Ardrossan*  
Hicks, Maxine *Ardrossan*  
Hill Smith, Annabel *Barossa Valley*  
Hine, Lynn *Warradale*  
Hippesley, Denise *Edwardstown*  
Holbrook, Judith *Gawler*  
Holland, Sandra *Ceduna*  
Honner, Maureen *Maitland*  
Honner, Sharon *Maitland*  
Humberdross, Hazel *Barossa Valley*  
Humphris, Margaret *Laura & Districts*  
Hunt, Unity *Unley*  
Huston, Dennis *S.Y.Peninsula*  
Huston, Jill *S.Y.Peninsula*  
Jackson, Ray *Ardrossan*  
Jarrett, Gill *Maitland*  
Jarrett, Lois *Stirling*  
Jennings, Judy *Port MacDonnell*  
Johnson, Lyndall *Burnside*  
Johnston, Pam *Henley and Grange*  
Jones, Margaret *Ardrossan*  
Kakoschke, Bev *Kadina*  
Kassebaum, Graeme *Berri*  
Kassebaum, Rosemary *Berri*  
Kelly, Val *Maitland*  
Killmier, Alan *Burnside*  
Kinnane, Bev *Maitland*  
Kitto, Joy *Maitland*  
Klose, Bronwen *Onkaparinga Valley*  
Knight, Bill *Kadina*  
Koch, Jenny *Maitland*  
Koch, John (Barry) *Maitland*  
Kohlhagen, Eric *Barossa Valley*  
Kohlhagen, Janice *Barossa Valley*  
Kohlhagen, Christine *Maitland*  
La Nauze, Charles *Barossa Valley*  
Lane, Peg *Port Broughton*  
Lauder, Jeanette *Christies Beach*  
Lawrie, Mary "Susan" *Burnside*

Lees, Marie-louise *Gawler*  
Lehner, Johann (Claudia) *Maitland*  
Leopold, Kaylene *Millicent*  
Leslie, Bob *Onkaparinga Valley*  
Lewis, Betty *Christies Beach*  
Lewis, Christopher *Yankalilla*  
Lightfoot, Maureen *Balaklava*  
Lindsay, Ken *Port Lincoln*  
Lodge, Debbie *Maitland*  
Logan, Shirley *Strathalbyn*  
Lord, Linley (Lyn) *Willunga*  
Low, Ruth *Millicent*  
Mansell, Wanda *Gawler*  
Martin, Jasmine *Booeroo Centre*  
Martin, Carolyn *Cummins*  
Mashford, Jan *Ardrossan*  
McBride, John *Edwardstown*  
McCallum, Angie *Happy Valley*  
McCauley, Ellen *Maitland*  
McKeough, Liam *Brighton*  
Mezzino, Lenny *Port Pirie*  
Milich, Joyce *Mount Gambier*  
Miller, Dianne *Jamestown*  
Mitchell, Marjorie *Ardrossan*  
Moody, Jill *Maitland*  
Moore, Jill *Burnside*  
Morgan, Joan *Millicent*  
Morris, Joan *Maitland*  
Moulds, Christine *Ardrossan*  
Moulds, Denis *Ardrossan*  
Muller, Rod *Crystal Brook*  
Mullighan, Dorothy *Clare*  
Nagel, Marja *Cummins*  
Napier, Deirdre *Maitland*  
Nelligan, Wendy *Maitland*  
Neumann, Beryl *Maitland*  
Nichols, Glenyse *Ardrossan*  
Nichols, Rob *Ardrossan*  
Nixon, Patricia *Maitland*  
Noack, David *Yankalilla*  
O'Neill, Richard *West Torrens*  
O'Neill, Rosemary *West Torrens*  
O'Sullivan, Raymond *Edwardstown*  
Packer, Pamela *Millicent*  
Parsons, Pat *Hindmarsh*  
Perry, Mary *Victor Harbor*  
Pexton, Helen *Mount Gambier*  
Polkinghorne, Nathalie *Maitland*  
Poole, Marlene *Tumby Bay*  
Prime, Margaret *Gilbert Valley*  
Quinn, Trevor *Campbelltown*  
Quinn, Sue *Glenelg*  
Ralph, Debra *Gawler/Hamley Bridge*  
Rawlings, Nancy *Maitland*  
Reimann, Alicia *Maitland*  
Rogers, John *Kadina*  
Rohrlach, Audrey (Ruth) *Barossa Valley*  
Rowe, Jill *Edwardstown*  
Rowe, Leslie *Maitland*  
Rowe, Max *Murray Bridge*  
Ryan, William "Bill" *Payneham*

Sandercock, Graham *Ardrossan*  
Sandercock, Shirley *Ardrossan*  
Sandercock, Faith *Maitland*  
Sandercock, May *Maitland*  
Sandy, Gail *Peterborough*  
Sargeant, Joan *Glenelg*  
Schlink, Rupert *Streaky Bay*  
Scott, Jeanette *Balaklava*  
Seamer, Barbara *Christies Beach*  
Shepherd, Joy *Burnside*  
Shepherd, Ken *Burnside*  
Smith, Monica *Ardrossan*  
Smith, Robert *Christies Beach*  
Smith, Ian *Happy Valley*  
Smith, Helen *Maitland*  
Smitham, Kevin *Kadina*  
Somerfield, Lorraine *Glenelg*  
Sparrow, Joan *Maitland*  
Stanford, Jan *Mount Barker*  
Stening, Jenny *Cowell*  
Still, Carolyn *Yankalilla*  
Still, Ronald *Yankalilla*  
Stock, Marilyn *Maitland*  
Stock, Pat *Maitland*  
Stokes, Mary *Gawler*  
Stopford, Bronwyn *Onkaparinga Valley*  
Stott, Colleen *Ceduna*  
Stringer, Dymphna *Millicent*  
Swavley, Glenda *Clare*  
Szabo, Judith *Campbelltown*  
Thomas, Pip *Brighton*  
Thomas, Beverley *Jamestown*  
Thornley, Val *Brighton*  
Thornton, Helen *Port Broughton*  
Turner, Monica *Maitland*  
Van Der Pijl, Claire *Barossa Valley*  
Varcoe, Rosslyn *Millicent*  
Vass, Michael *Brighton*  
Wakelin, Pamela *Millicent*  
Ward, Janice *Northfield*  
Warne, Rodney *Port Pirie*  
Warnest, Robert *Jamestown*  
Wearing, Marion *Maitland*  
Ween, Fay *Port Lincoln*  
Welsh, Shirley *Burnside*  
Welsh, Yvonne *Stansbury*  
Wenham, Pamela *Jamestown*  
Whitehead, Pauline *Maitland*  
Williams, Jenny *Cowell*  
Willis, Ron *Hindmarsh*  
Willsmore, Shirley *Stirling*  
Winslade, Ern *Strathalbyn*  
Winter, Lois *Henley and Grange*  
Wood, Judith *Laura & Districts*  
Wuttke, Margaret *Maitland*  
Wyman, Eligenia "Tennie" *Millicent*  
Young, Adrian *Peterborough*  
Zanker, Edna *Port Pirie*

# BOARD MEMBERS AND COMMITTEES

## **President/Chair:**

### **Leon Holmes AM**

Leon has more than 20 years association with Meals on Wheels after a career spanning some 36 years with Shell in a variety of management roles involving sales and marketing and broader corporate roles. Leon's experience in business includes being a Director and past President of RAA, as well as his own business and serving on other Boards in the arts, tourism, insurance, sporting and petroleum sectors. Leon is Chair of the Board's Executive Committee and Governance & Nominations Committee, a member of the Finance, Audit & Risk Management Committee and ex-officio member of all other Board Committees.

## **Vice President:**

### **Margaret McKenzie**

Marg started volunteering in the Mount Gambier branch in the 1960's for seven years. After retiring from a distinguished career in education and libraries she joined the Norwood branch, where she is now Chair, and Cook of the Day each Monday. Marg contributes to the Board's strategic planning and decision making, is past Chair of the Board's Branch Operations & Services Committee, a member of the Executive Committee and the Governance & Nominations Committee and ex-officio member of all other Committees.

## **Vice President:**

### **Bill Coomans JP**

Bill retired after working for the federal government in electronic engineering and management and finishing as a State Manager of a federal authority. His volunteering experience ranges from community management to service as a Councillor and Alderman with the Cities of Marion and Onkaparinga. He is Chair of the Happy Valley Branch and has given extensive service to our Board and on the Constitutional Review Committee, WHS Committee, Governance & Nominations Committee and ex-officio member of all other Committees.

## **Hon Treasurer:**

### **John Hill B Ec PSM**

John has extensive and distinguished experience in finance and governance in the public and private sectors, including Deputy Under Treasurer

and Under Treasurer with the SA Government. John had responsibility for providing policy advice on all aspects of Commonwealth-State financial relations and on State taxation policy. John's Board experience includes National Disability Insurance Agency, Essential Services Commission of South Australia, Motor Accident Commission, Independent Gambling Authority and Adelaide Bank. John is Chair of the Board's Finance, Audit & Risk Management Committee and a member of the Executive Committee.

## **Branch Representative:**

### **Allan Lipschinski, Whyalla**

Allan commenced volunteering with MoWSA in 2008 and is currently Chair of the Whyalla branch. He has retired from Des's Cabs where he was Workshop Manager, and was an Ambulance Officer in Adelaide and Whyalla for 17 years as well as a volunteer Ambulance Officer for 21 years. Allan is a past Chair/Treasurer of the Dirt Circuit Association, a past President and Life Member of the Whyalla Car Club and a past Chair/Committee member of the Scott Street School Council.

## **Branch Representative:**

### **Julie Low, Port Lincoln**

Julie is Chair of Port Lincoln Meals Branch, so understands and appreciates how our service assists a significant number of people in the community. Julie has spent some 20 years in local government, the last 7 as Mayor, which provides solid understanding of the importance of governance, the role of a board member and the critical role and value of volunteers. Her 40 years in the Port Lincoln region has seen her involved with numerous local community groups. Julie and partner Bruce Green enjoy the relaxed lifestyle their region has to offer.

## **Elected Member/**

## **Branch Representative:**

### **Chris Monck, Mount Barker**

With skills in administration, finance and management and extensive experience in other roles with State and Local Government and in the private sector, Chris also has volunteering experience in the aged care sector, and with Meals on Wheels as a Volunteer Coordinator, Client Services Coordinator and branch Chair. Chris has been a

member of the Cook Chill Committee and Constitution Review Committee, and is currently a member of the Governance & Nominations Committee and National Conference Planning Committee.

## **Branch Representative:**

### **Shirley Mudge, Waikerie**

Shirley has held most Branch Officer positions in the Waikerie branch since commencing in 1990, and is currently Chair. She was a Board member from 2011-2013 as a Branch Representative. Shirley has worked in aged care in the Barossa Valley and Waikerie. She is currently a Schools Officer at Waikerie Lutheran Primary School, working mainly in the library. Shirley is a Level 2 sports trainer at her local football club and has assisted at and competed in the Australian Masters Games in Adelaide and Alice Springs. She is a member of the Waikerie Lutheran Church and Red Cross.

## **Elected Member/**

## **Branch Representative:**

### **Heather Richardson, Barossa Valley**

Heather has enjoyed a distinguished career with the SA Government (predominantly in TAFESA). She provides a combination of professional Board membership and community volunteering experience. She has led and managed large corporate teams in a variety of disciplines. Her extensive Board experience in regional SA and her committee work with MoWSA adds great value to our organisation. Heather is a member of the Board's Finance, Audit & Risk Management Committee and current Chair of the Branch Operations & Services Committee.

## **Branch Representative:**

### **John Symonds, Brighton**

John was a farmer in the Mid-North for 30 years, before retiring and his son is still working the property. While in the country he served on a number of committees as a member, Office Bearer and Chair. He has previously been active as a volunteer with the City of Marion, and is at present helping at Telecross (Red Cross). John has been a MoWSA volunteer for 17 years and has served as Treasurer and Chairman at the Brighton branch. His wife Frances is also a volunteer for Red Cross and Meals on Wheels.

MEETINGS HELD 2014/2015		BOARD				BOARD COMMITTEE				ADVISORY COMMITTEE			
		Board Meetings		Finance Audit & Risk Management		Governance & Nominations		Marketing & Communications		Branch Operations & Services		Work Health & Safety	
Board Members	Role	Held	Attended	Held	Attended	Held	Attended	Held	Attended	Held	Attended	Held	Attended
Leon Holmes AM	President	11	11	6	5	3	3	2	0				
Marg McKenzie	Vice President	11	10			3	3	2	1	3	3		
Bill Coomans #	Vice President	7	6	6	1 ^	3	3					5	4
Glenn Mattingly *	Vice President	4	4							3	3		
John Hill	Hon. Treasurer	11	9	6	6								
Heather Richardson	Branch Representative and Elected Member	11	11	6	6					6	5		
Chris Monck	Branch Representative and Elected Member	11	11			3	3						
John Symonds	Branch Representative	11	11	3	2					3	1		
Jim Raggatt***	Branch Representative	8	7										
Allan Lipschinski #	Branch Representative	7	7			1	1			3	2		
Shirley Mudge #	Branch Representative	7	6							3	3		
Julie Low ##	Branch Representative	1	1										
David Henderson	Co-opted Member	11	9	6	5								
Janet Grieve	Co-opted Member	11	9	6	5			2	2				
Bob Penhall	Co-opted Member	11	9			3	2	2	2				
Terry Bester **	Elected Member	5	3			1	1						
Mikki Bouchee *	Elected Member	4	2					2	1				
Mary Rowley *	Elected Member	4	4	3	2								
Peter Siebels ##	Elected Member	1	0										

The Board would like to acknowledge and thank the following non Board member volunteers for their service on MoWSA Board and Advisory Committees during the year: Peter Ferris, Judy Stone, Bev Jackson, Jennifer Trewartha, Tony McArthur, Pamela Young, Sue Lowe, Anneke Jeffriess, Wayne Koenig, Des Memen, Iris Irving, Bob Wray, Brian Wood, Judy Oates, Pamela Young, Jennifer Trewartha, Lois Allen, Doug Morton, Adele Whittaker, Sandra Walding

\* Retired October 2014 \*\* Retired December 2014 \*\*\* Retired March 2015 # Joined October 2014 ## Joined June 2015 ^ Ex Officio

John is a member of the Board's Finance & Risk Management Committee and previously the Branch Operations & Services Committee.

#### Elected Member: Mr Peter Siebels

Prior to becoming a professional Director, Peter worked with KPMG for over 30 years and held a number of senior roles there including being a member of KPMG's National Executive Committee and National Board. He was also State Chairman of KPMG in SA for eight years.

An experienced Director, Peter currently sits on the board of the RAA and St Ann's College, and also a number of successful private companies. He formerly sat on the Boards of the State Theatre Company, Business SA and the Walford Anglican School for Girls. Peter also runs a farm in Myponga where he breeds Poll Hereford Cattle.

#### Co-opted Member: Janet Grieve FAICD

Janet has extensive experience working with not for profit organisations. She is a past Board member of Save the Children Australia and served long term on the Board of the National Heart Foundation. Janet spent 10 years as a member of the Commonwealth Remuneration Tribunal and almost 20 years as Managing Director of a national public relations company. She has experience as a Company Director on a range of private sector, government and not for profit Boards. Janet is Chair of the Board's Marketing & Communications Committee and a member of the Executive Committee.

#### Co-opted Member: David Henderson FAICD

David has a background in general insurance and is the former General Manager of Commercial Insurance at SGIC and former Chief Executive Officer of RAA Insurance. Since 2007 he has also been a Director of Medical Insurance Group Australia. David is a fellow of the Australian Institute of Company Directors. David is a member of the Board's Finance, Audit & Risk Management Committee.

#### Co-opted Member: Associate Professor Robert Penhall MBBS, D(Obst)RCOG, FRACP, AFRACMA, FAAG, FRCP, FANZSGM

Bob was previously MoWSA's Honorary Medical Advisor and was co-opted to the Board last year. Formerly Director of the Department of Geriatric and Rehabilitation Medicine, Royal Adelaide Hospital, he is Associate Professor in the Discipline of Medicine, School of Medicine and in the Discipline of Clinical and Experimental Pharmacology and Toxicology, School of Medical Sciences at University of Adelaide. He was also Adjunct Senior Lecturer, Department of Palliative and Supportive Services, Flinders University. His board appointments include Central Adelaide and Hills Medicare Local and Active Ageing Australia. He has over 100 publications and has been named Fellow of the Australian Association of Gerontology, Fellow of the Australian and New Zealand Society for Geriatric Medicine, and Alumni Fellow of the University of Adelaide. Bob is a member of the Board's Marketing & Communications Committee and Governance & Nominations Committee.



# HONORARY TREASURER'S REPORT

JOHN HILL



It is a pleasure to be able to report to you once again that our finances are in excellent shape but before I do, I want to thank all the people who make the Treasurer's job such an easy one. They include our Branch Treasurers who record what goes on in branches and report it to Central office, our financial staff in Central Office who turn this and other information into management reports which I can explain to the Board, and our advisers from Not For Profit Accounting Specialists who bring their expertise to bear in the preparation of the financial statements which you have before you.

I would also like to thank my colleagues on the Finance Audit and Risk Management committee who provide me with much valuable advice during the course of the year and make sure we focus on the things which are important to the Association.

The outcome for the year was a profit before investment income of slightly more than \$100 000 compared with a loss last year of around \$600 000. I predicted last year that our operating loss would be temporary so it is satisfying to be vindicated so quickly. There were some special circumstances helping us along this year but taking the four years since 2011-12 as a whole we have broadly broken even, which is a good result.

On the revenue side, income from meal sales increased by \$1.1 million. About half this increase was due to the price increase of 50 cents per meal but the other half was due to an increase in meal numbers generated by our successful awareness campaign. All advertising has two functions, one being to promote the virtues of a particular product and the other being simply to remind consumers that the product exists. In approving the awareness campaign the Board took the view that we needed to remind people of who we were and it is very gratifying to see such good results.

Income from Government grants increased by \$650 000. Some of this increase was related to higher meal numbers but the greater part was the result of a decision by the Commonwealth Government to accept that we had fulfilled all our obligations in respect of grants for the previous two years. This meant that we were able to bring to account \$373 000 of grants received in those years which would otherwise have been repayable. This was of course very

good news and turned a small loss into a small profit.

On the expenditure side, the cost of meal ingredients rose in line with meal numbers. Prices rose somewhat as well but on the whole have been well contained. Staff costs rose by over \$300 000, largely due to the decision to engage extra paid staff to assist branch volunteers deal with the increasing demands being placed upon them and to take on critical tasks where delays occur in replacing key branch volunteers. This seems likely to be a permanent feature of our operating model in the future.

Despite considerable volatility in stock markets our income from investments was nearly \$1.5 million. At 30 June we had almost \$23 million of cash and other financial assets. Obviously this is a very strong position but we need to keep in mind that these funds are held for a purpose. For example, the strong growth in demand for cook chill meals has placed considerable strain on our Kent Town facility and the Board has commenced investigating options for a replacement. Such a facility would need to be funded from our financial assets.

One of the benefits of a strong balance sheet is the capacity to accommodate deficit years. We are anticipating such a year in 2015-16 as we come to terms with the new My Aged Care environment but are confident we can continue to break even over the longer term and maintain our enviable financial position.

# 92%

Unprompted awareness of Meals on Wheels

# 78%

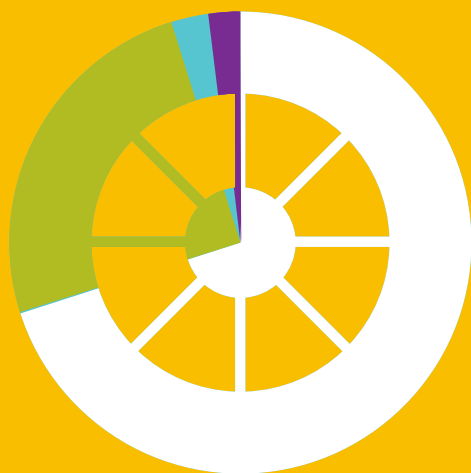
Awareness of source of 'meals for seniors'

# 100%

Prompted awareness of Meals on Wheels brand

\*MTR Brand Health Check 2014

## INCOME



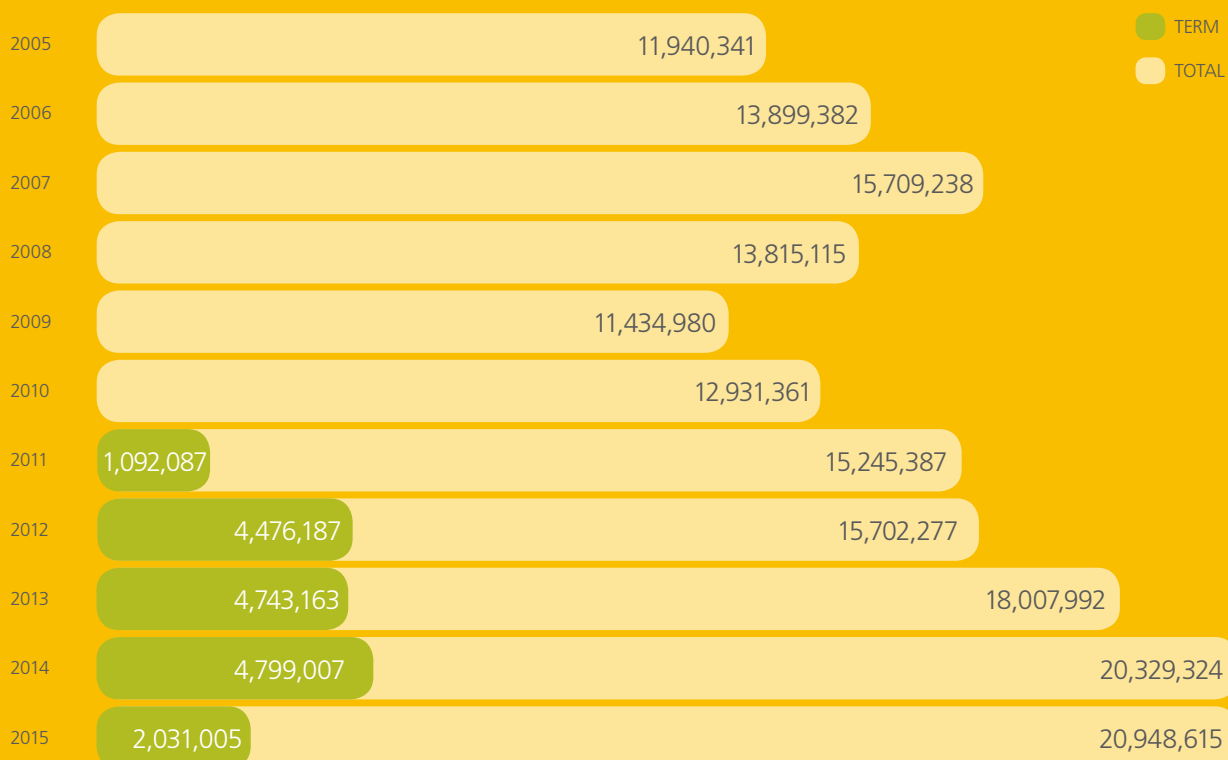
Meal sales	71%
Commonwealth Government Home & Community Care (HACC)	25%
Government Home & Community Care (HACC) one off funding & other grants	0%
State Government – Home & Community Care recurrent funding	2%
Other income	2%

## EXPENSES



Ingredients	40%
Transport reimbursement	4%
Electricity & gas	4%
Cleaning costs	3%
Repairs & maintenance	2%
Depreciation	7%
Employee benefits expenses	24%
Other operating costs	8%
Office expenses	7%
Other administration expenditure	1%

## INVESTMENT



# FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2015

This concise financial report is an extract from the financial report for the year ended 30 June 2015 for Meals on Wheels (SA) Inc. The financial statements and specific disclosures included in the concise financial report have been derived from the financial report.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the entity as the financial report.

Further financial information can be obtained from the financial report which is available, free of charge, on request to the Chief Executive Officer, Meals on Wheels (SA) Inc. PO Box 406 Unley SA 5061.

## REPORT OF THE BOARD

### Meals on Wheels (SA) Incorporated

The Board reports that:

- (a) During the financial year ended 30 June 2015, no officer of the Association, firm of which the officer is a member, or body corporate in which the officer has a substantial financial interest, has received or become entitled to receive a benefit as a result of a contract between the officer, firm or body corporate and the Association; and
- (b) During the year ended 30 June 2015, no officer of the Association has received directly or indirectly from the Association any payment or other benefit of a pecuniary value, except for remuneration as an employee of the Association.

## DECLARATION BY THE BOARD OF THE ASSOCIATION

In the opinion of the Board:

- (a) the attached financial statements and notes thereto comply with the Australian Accounting Standards – Reduced Disclosure Requirements;
- (b) the attached financial statements and notes thereto give a true and fair view of the Association's financial position as at 30 June 2015 and of its performance for the financial year ended on that date; and
- (c) there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.
- (d) the attached financial statements and notes thereto have been prepared in accordance with the Australian Charities and Not For Profits Commission Act 2012.

This declaration is made in accordance with a resolution of the Board and is signed for and on its behalf by:



**Leon Holmes AM**

President



**John Hill**

Honorary Treasurer

Signed at Wayville this 17th day of September 2015.



# STATEMENT OF PROFIT OR LOSS

AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2015

	2015	2014
	\$	\$
<b>OPERATING REVENUE</b>		
Meal sales	8,366,274	7,266,004
Federal Government - Home & Community Care	2,938,878	2,284,694
State Government - Home & Community Care	188,480	186,147
Other grants	1,800	91,582
Sundry receipts	1,518	8,145
	<b>11,496,950</b>	9,836,572
<b>EXPENSES</b>		
Purchases	4,621,611	4,261,173
Transport reimbursement	498,528	480,492
Electricity & gas	491,701	428,174
Cleaning costs	389,383	370,346
Repairs & maintenance	257,341	274,007
Depreciation	455,926	546,756
Amortisation	384,566	391,201
Employee benefits expenses	2,806,636	2,488,185
Other operating costs	423,022	388,929
Branch services	182,381	150,914
Marketing & public relations	238,104	385,578
Auditors remuneration	31,645	27,000
Branch and Central Office expenses	656,906	378,056
Insurance	80,482	71,036
Motor vehicles	77,305	68,564
Bad debts	8,570	11,550
Other administration expenditure	48,002	111,557
	11,652,108	10,833,518
<b>OPERATING SURPLUS (DEFICIT)</b>	<b>(155,158)</b>	<b>(996,946)</b>
<b>OTHER REVENUE</b>		
Donations & legacies	139,191	94,491
Other income	82,563	221,430
Gain/(loss) on disposal of property, plant and equipment	36,267	91,266
	258,021	407,187
<b>SURPLUS (DEFICIT) BEFORE INVESTMENT INCOME AND IMPAIRMENT LOSSES</b>	<b>102,862</b>	(589,759)
Interest and dividends	106,217	197,927
Investment income reinvested	774,673	338,164
<b>TOTAL SURPLUS (DEFICIT)</b>	<b>983,752</b>	(53,668)
<b>OTHER COMPREHENSIVE INCOME</b>		
Gain/(loss) from remeasuring available for sale financial assets	612,620	1,927,324
<b>TOTAL COMPREHENSIVE INCOME</b>	<b>1,596,372</b>	1,873,656

# STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2015

	2015	2014
	\$	\$
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	2,006,944	1,056,572
Financial assets	2,031,005	4,799,007
Trade and other receivables	102,709	99,316
Inventories	38,188	11,669
Land and buildings available for resale	-	120,866
Other assets	98,796	154,192
<b>TOTAL CURRENT ASSETS</b>	<b>4,277,642</b>	6,241,622
<b>NON CURRENT ASSETS</b>		
Property, plant & equipment	10,886,010	10,966,036
Financial assets	18,917,610	15,530,317
<b>TOTAL NON CURRENT ASSETS</b>	29,803,620	26,496,353
<b>TOTAL ASSETS</b>	<b>34,081,262</b>	32,737,975
<b>CURRENT LIABILITIES</b>		
Trade and other payables	321,868	296,575
Provisions	319,666	261,860
Other liabilities	68,165	407,494
<b>TOTAL CURRENT LIABILITIES</b>	<b>709,699</b>	965,929
<b>NON CURRENT LIABILITIES</b>		
Provisions	55,130	51,985
<b>TOTAL NON CURRENT LIABILITIES</b>	55,130	51,985
<b>TOTAL LIABILITIES</b>	<b>764,829</b>	1,017,914
<b>NET ASSETS</b>	<b>33,316,433</b>	31,720,061
<b>EQUITY</b>		
Retained surplus	24,775,476	23,791,724
Asset revaluation reserve	3,512,360	3,512,360
Financial asset reserve	5,028,597	4,415,977
<b>TOTAL EQUITY</b>	<b>33,316,433</b>	31,720,061

A copy of the full set of Financial Statements, Statement by the Board and Auditor's Statement is available on request from the Chief Executive Officer, Meals on Wheels (SA) Incorporated PO Box 406 Unley SA 5061

# STATEMENT OF CHANGES IN EQUITY

AS AT 30 JUNE 2015

	Asset Revaluation Reserve	Financial Asset Reserve	Retained Surplus	Total Equity
	\$	\$	\$	\$
Balance at 30 June 2013	3,512,360	2,488,653	23,845,392	29,846,405
<b>CHANGES IN EQUITY</b>				
Comprehensive income	-	1,927,324	-	1,927,324
Surplus (deficit) for the year	-	-	(53,668)	(53,668)
<b>Balance at 30 June 2014</b>	<b>3,512,360</b>	<b>4,415,977</b>	<b>23,791,724</b>	<b>31,720,061</b>
<b>CHANGES IN EQUITY</b>				
Comprehensive income	-	612,620	-	612,620
Surplus (deficit) for the year	-	-	983,712	983,752
<b>Balance at 30 June 2015</b>	<b>3,512,360</b>	<b>5,028,597</b>	<b>24,775,476</b>	<b>33,316,433</b>

# STATEMENT OF CASH FLOWS

AS AT 30 JUNE 2015

	2015	2014
	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
<b>Receipts from :</b>		
Meal sales	8,357,704	7,254,454
Government grants	2,809,341	2,837,085
Donations	139,191	94,491
Interest	166,522	222,350
Other sources	80,689	300,817
	11,553,446	10,709,197
<b>Payments for :</b>		
Meal production & distribution costs	6,879,532	6,614,493
Employment costs	2,765,688	2,436,741
Other costs	1,122,521	992,791
	10,767,742	10,044,025
Net cash flows from operating activities	785,704	665,172
<b>CASH FLOWS USED IN INVESTING ACTIVITIES</b>		
<b>Proceeds from investment funds drawn down</b>	-	-
Payments for financial assets	(2,774,674)	(338,164)
Proceeds from sales of property, plant & equipment	172,869	160,706
Purchase of land & buildings	(173,333)	(240,436)
Purchase of plant & equipment	(602,869)	(538,057)
Interest reinvested in financial assets	774,673	338,164
Net cash flows used in investing activities	(2,603,334)	(617,787)
Net increase (decrease) in cash	(1,817,630)	47,385
Cash on hand at beginning of financial year	5,855,579	5,808,194
<b>Cash, cash equivalents and term deposits at the end of the year</b>	<b>4,037,949</b>	<b>5,855,579</b>



**MEALS ON WHEELS (SA) INCORPORATED**  
**INDEPENDENT AUDITOR'S REPORT**

To the members of Meals on Wheels (SA) Incorporated:

We have audited the Concise Annual financial report of Meals on Wheels (SA) Inc. which comprises the statement of financial position, statement of changes in equity as at 30 June 2015 and the statement of comprehensive income, which was derived from the financial report of Meals on Wheels (SA) Inc. for the year ended 30 June 2015. We expressed an unmodified auditor's opinion on that financial report in our independent auditor's report dated 21 September 2015.

***Directors' Responsibility for the Concise Annual Financial Report***

The Members of the Board are responsible for the preparation and fair presentation of the Concise Annual financial report in accordance with Australian Accounting Standards (including Australian Accounting Interpretations), the Associations Incorporation Act (SA) 1985 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

***Auditor's Responsibility***

Our responsibility is to express an opinion on the Concise Annual financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

***Auditor's Opinion***

In our opinion the information reported in the Concise Annual financial report is consistent, in all material respects with the financial report from which it was derived. For a better understanding of the scope of our audit, this auditor's report should be read in conjunction with our auditor's report on the financial report of Meals on Wheels (SA) Inc.

A handwritten signature in dark ink that reads 'HLB Mann Judd'.

**HLB Mann Judd**  
**Chartered Accountants**

A handwritten signature in dark ink that reads 'Trevor Hirth'.

**Trevor Hirth**  
**Partner**

**Adelaide**  
**21 September 2015**

**HLB Mann Judd (SA Partnership) ABN: 22 640 925 071**

169 Fullarton Road, Dulwich SA | Telephone +61 (0)8 8133 5000 | Facsimile +61 (0)8 8431 3502  
Postal: PO Box 377, Kent Town SA 5071

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# DELIVERED MEAL SERVICES

Meals on Wheels provides a delivered meals service to clients via its branches. All meals are delivered to client's homes by volunteers. We source meals from a range of production methods. We detail here the branches, their meal production type, the number of meals provided this year, the daily average this year and the meals delivered since the inception of each branch.

DELIVERED MEAL STATISTICS FOR 2014/15									
Branch	Type	Total 12 Months	Daily Average	Meals Since Inception	Branch	Type	Total 12 Months	Daily Average	Meals Since Inception
Aldinga	o	4,672	19	108,184	Meadows	f	1,803	7	42,829
Ardrossan	o	2,885	12	74,155	Milang	f	945	4	19,045
Balaklava	o	5,256	21	159,245	Millicent	o	6,940	28	137,403
Barossa Valley	o	10,406	42	529,658	Minlaton	o	988	4	47,998
Berri	o	6,485	26	334,743	Mitcham	k	33,583	135	1,715,468
Blackwood	c	11,924	48	243,270	Modbury	c	39,135	158	813,972
Booleroo Centre	o	4,188	17	131,538	Moonta	k	8,556	35	400,427
Brighton	k	32,547	131	1,874,428	Morgan	o	802	3	62,792
Burnside	k	19,856	80	1,416,376	Mount Barker	c	9,615	39	447,595
Burra	o	1,303	5	139,405	Mount Gambier	k	26,830	108	1,123,005
Campbelltown	c	24,777	100	1,010,038	Murray Bridge	o	17,360	70	868,046
Ceduna	o	4,351	18	107,706	Naracoorte	o	5,178	21	159,960
Christies Beach	k	47,369	191	1,491,635	Northfield	c	24,201	98	456,796
Clare	o	4,229	17	250,937	Norwood	k	20,235	82	1,235,211
Cowell	o	2,902	12	64,804	Onkaparinga Valley	c	5,331	21	246,980
Crystal Brook	o	4,350	18	197,215	Orroroo	o	2,234	9	16,889
Cummins	o	1,108	4	91,530	Osborne	k	25,225	102	887,049
Edwardstown	k	28,433	115	1,528,971	Payneham	k	16,791	68	1,225,679
Enfield	k	18,790	76	1,054,060	Peterborough	o	3,876	16	213,965
Eudunda	o	1,090	4	82,001	Playford	c	24,952	101	622,332
Findon	k	29,595	119	894,061	Port Adelaide	k	36,256	146	1,721,371
Gawler	k	18,487	75	751,129	Port Augusta	o	10,635	43	612,726
Gilbert Valley	o	3,739	15	171,576	Port Broughton	o	3,389	14	115,055
Glenelg	k	34,986	141	1,472,367	Port Lincoln	o	18,184	73	672,847
Goolwa & Districts	o	5,873	24	164,200	Port MacDonnell	k	1,056	4	88,100
Hallett Cove	c	13,262	53	218,924	Port Pirie	k	24,338	98	925,996
Hamley Bridge	o	628	3	50,291	Prospect	k	16,437	66	1,078,107
Happy Valley	c	25,688	104	361,449	Quorn	o	1,352	5	95,818
Henley & Grange	k	32,762	132	1,487,553	Renmark	k	13,992	56	575,647
Hindmarsh	k	15,073	61	1,307,945	Salisbury	k	35,639	144	1,127,460
Jamestown	o	3,065	12	188,061	Snowtown	o	2,210	9	96,342
Kadina	o	9,274	37	340,396	Southern Yorke Peninsula	o	1,467	6	100,760
Kapunda	o	4,767	19	14,525	Stansbury	o	655	3	42,865
Laura & Districts	o	1,688	7	137,309	Stirling & District	k	8,232	33	504,477
Maitland	o	3,365	14	97,334	Strathalbyn	o	6,803	27	257,477
Mannum	o	3,037	12	182,837	Streaky Bay	o	2,762	11	135,823
McLaren Vale	o	7,925	32	115,543					

## DELIVERED MEAL STATISTICS FOR 2014/15

Branch	Type	Total 12 Months	Daily Average	Meals Since Inception
Tailem Bend	o	2,470	10	109,122
Tintinara	f	38	0	8,092
Tumby Bay	o	6,116	25	190,331
Two Wells	f	1,411	6	29,579
Unley	k	19,290	78	1,452,665
Victor Harbor	k	16,545	67	806,923
Waikerie	k	7,866	32	310,321
Walleroo	o	4,432	18	283,767
Warradale	k	39,625	160	984,862
West Torrens	k	24,223	98	1,200,572
Whyalla	o	14,522	59	571,977
Willunga	o	2,180	9	48,541
Woodville	k	21,151	85	1,262,102
Wudinna	o	988	4	53,449
Yankalilla	k	4,989	20	185,697
Inactive Branches				1,803,865
<b>Total</b>		<b>1,073,968</b>	<b>4,331</b>	<b>47,041,576</b>

### Notes:

In the Type section of the legend the **k** refers to Kitchen Based, **c** refers to Cook Chill Branches, **o** refers to other suppliers such as Hospitals, other branches etc. and **f** refers to frozen meals collected and heated by customers.

Christies Beach has produced a further 77,206 meals for other branches.

Warradale has produced a further 285,613 meals for Cook-Chill branches.

Victor Harbor produces meals for Goolwa & Districts Branch.

Walleroo and Kadina Branches are now supplied by Moonta Branch.

Barossa Valley Meals are now prepared by Kent Town and heated by the Tanunda Hospital.

TOTAL MEALS  
SERVED IN 2014-2015

1,073,968

TOTAL MEALS  
SERVED SINCE INCEPTION

47,041,576



Our 40 plus year award recipients after receiving their special plates from His Excellency the Governor.

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**MEALS**   
**ON WHEELS**  
*More than just a meal.*